

Microsoft .NET Framework Installation Guide

If a Microsoft .NET Framework installation error occurs when you try to install **Screenshotmonitor**, please try installing **Microsoft .NET Framework 4.5** manually from the following link:

<https://www.microsoft.com/en-us/download/details.aspx?id=30653>

If you are unable to install it manually, please follow the instructions below (or ask your system administrator to perform these steps):

1. Click **Start > Run**.
2. Type **cmd**.
3. Right-click on **cmd** and select **Run as administrator** (if you do not have administrator rights, please ask your system administrator).
4. In the Command Prompt window, run the following command:
net stop WuAuServ
5. Click **Start > Run**, type **%windir%**, and press **Enter**.
6. In the opened folder, rename the folder **SoftwareDistribution** to **SDold**.
7. Click **Start > Run**, type **cmd**, and press **Enter**.
8. In the Command Prompt window, run the following command:
net start WuAuServ
9. Try installing **.NET Framework 4.5** again.